



GEORGIA CRISIS AND ACCESS LINE



FUNDED THROUGH THE
DEPARTMENT OF BEHAVIORAL HEALTH
AND
DEVELOPMENTAL DISABILITIES



PROVIDED THROUGHOUT GEORGIA

- Available 24/7; 365 days a year
- Free
- Voluntary
- All Ages
- Translators available



SERVICES PROVIDED BY GCAL

- Provide telephonic crisis intervention services
- Assist individuals in finding an open crisis or detox bed across the State
- Link individuals with urgent appointment services
- Dispatch mobile crisis teams

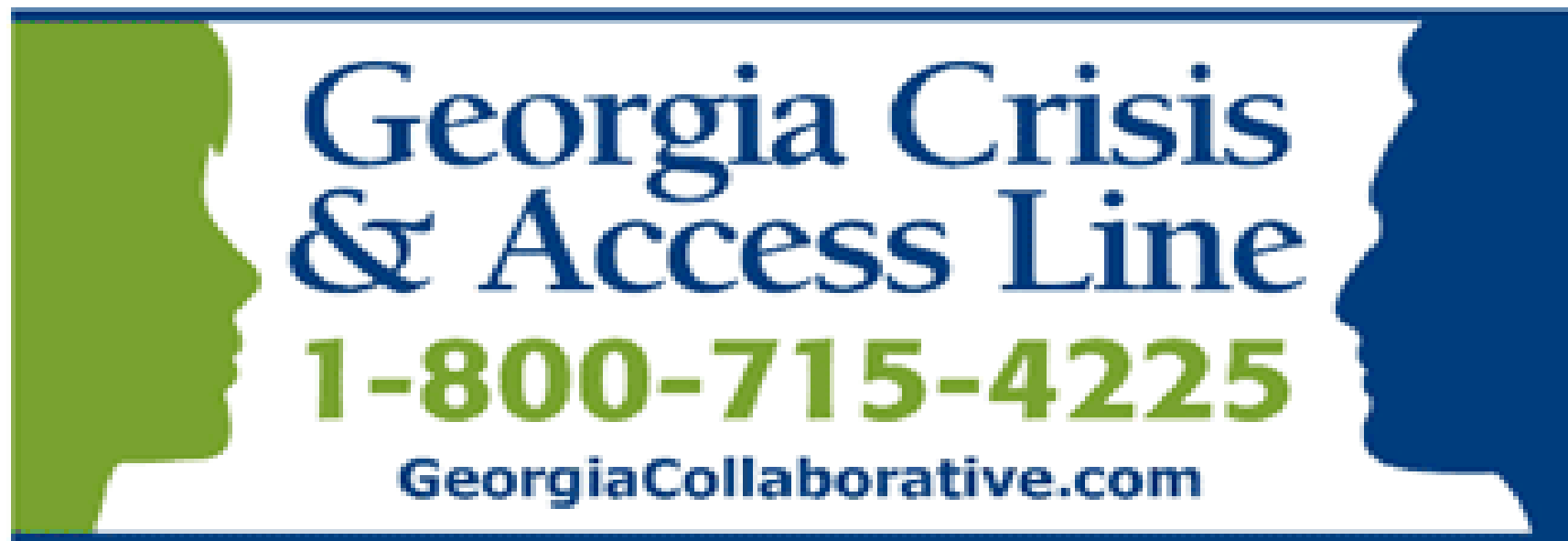
WHAT HAPPENS??

- Talk to a licensed clinician
- Collects demographic and contact information (consumer, agency or family member)
- Listens to needs and concerns
- Depending on need, clinician may provide
 - Warm Support
 - Referral to resources
 - Referral to Mobile Crisis Services
 - Active Rescue

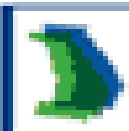
MOBILE CRISIS SERVICES

- GCAL dispatches a team
- Arrival typically within 1 hour
- Can provide a DD team when needed
- Voluntary
- Location may be residence, hospital, agency, jail, school, even Walmart or a restaurant
- Language Line Services Available
- If under 18, Parent/Guardian must give consent and be present
- Face to face assessment by a licensed clinician
- Assess for lethality (danger to self or others)
- Connection to resources
- Emergency intervention if needed
- Follow-up provided by GCAL staff

A CRISIS HAS NO SCHEDULE



Help is available 24/7 for problems with developmental disabilities, mental health, drugs, or alcohol.



Provided through the Georgia Collaborative ASO